MID WHEELS RAYS

Warranty Policy and Warranty Certificate

This aluminum wheel complies with the Technical Standards for Light Alloy Disc Wheels for Automobiles (JWL for passenger vehicles / JWL-T for trucks and buses) and has successfully passed the rigorous testing conducted by the Japan Light Alloy Automotive Wheel Testing Council, earning the VIA certification mark.

However, MARUKA SERVICE Co., Ltd. shall not be liable for any accidents, wheel deformation, cracks, or other damage resulting from use beyond the intended limits, including driving in off-road areas not intended for ordinary vehicles, racing or rally events, use on illegally modified vehicles, or damage that could have been prevented through routine inspection and maintenance, except where liability is required by law.

This warranty certifies that repairs or replacement of parts will be provided only when the Company's original aluminum wheels have been used, inspected, and maintained in accordance with applicable laws and the separate Instruction Manual during the warranty period.
Damage caused by improper handling, insufficient maintenance, or use in violation of applicable regulations is not covered.

❶ Warranty Coverage

If defects occur in the aluminum wheel or its accessories under normal use in accordance with applicable laws and the Instruction Manual, repairs or replacement of defective parts will be provided free of charge under the terms of this warranty.
Any defective parts replaced during repair shall become the property of MARUKA SERVICE Co., Ltd.

❷ Warranty Period

The warranty period begins on the date the purchased wheel is installed on the vehicle and first put into service.

WARRANTY	TERMS	PRODUCT
General Warranty	3 Years	• Wheel body (excluding Limited Warranty items)
Limited Warranty	1 Year	• Air valve, center cover, center cap, emblem (lens,ornament, etc.), paint, plating, sputtered finish, metal coating, corrosion and rust

❸ Warranty Service

For warranty service, please bring the wheel to the dealer from whom it was purchased and present this Warranty Certificate.
Please ensure that the product name and dealer information have been completed on this certificate and present it together with your purchase receipt.
Warranty service may be chargeable if this certificate is not presented.

❹ Warranty Application

This warranty covers repairs and replacement only under the conditions and within the warranty period specified herein. Repairs requested after the warranty period will generally be subject to charges.
Depending on the condition of the product, repair may not be possible.

❺ Exclusions from Warranty

① Normal wear and deterioration

- Natural fading of painted, plated, sputtered finishes and resin parts
- Characteristics commonly referred to as "vehicle feel" that do not affect driving performance
- Damage aggravated by failure to address it after normal inspection

② Malfunctions resulting from the following

- Failure to follow the Instruction Manual
- Modification or machining
- Repairs performed by unauthorized repair shops
- Installation on illegally modified vehicles
- Improper maintenance
- Installation of unsuitable wheels
- Tires not conforming to JATMA standards
- External causes such as stone chips, chemicals, bird droppings, oil, iron particles, acid rain, salt damage, etc.
- Natural disasters, fire, or accidents
- Tire mounting or balancing errors
- Racing, rallying, gymkhana, dirt trial, circuit driving, or similar competition use

③ The following expenses are not covered

- Repairs performed outside authorized facilities
- Telephone charges, Towing charges, Business interruption losses, Rental vehicle costs, Accom, Loss of business opportunities, Tire wear compensation Replacement with new products

USER MANUAL (PDF)

WARRANTY DETAILS (PDF)

Warranty Certificate

Name

Address

Email Address

Product Name

Purchase & Installation Date

Rim Diameter × Rim Width/
P.C.D. / Number of Holes

Specifications / Color

Warranty Period ☐ Limited Warranty (1 Year) ☐ General Warranty (3 Years)

Vehicle Model / Model Year /
Tire Size

● Dealer Name

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